

	QUALITY POLICY
	Mod. 5.2.01 - Rev. 0 del 13/09/2022

L.G. Graphite srl has forty years of experience in the processing of **isostatic, extruded and carbo-graphite** for precision industrial applications.

The synergistic elements constituting the success achieved over the years by the Company are the exclusive use of **certified and high quality materials**, technologically advanced and flexible processing cycles, highly qualified personnel and, last but not least, the particular relationship of collaboration with Customers and Suppliers.

The General Management, aware of the strategic importance of Quality in order to create and maintain an image of business capacity and efficiency and for a growing affirmation on the market, intends to develop and implement a Quality Management System compliant with the requirements of the ISO 9001: 2015 standard with the aim of:

1. Identify and correctly interpret the needs and expectations of potential and acquired customers and translate them into appropriate product specifications;
2. Develop and manufacture products with a Quality standard that guarantees the satisfaction of these needs in compliance with applicable mandatory laws and regulations;
3. Ensure and improve the level of quality of products through the management, planning and control of activities, compliance with specifications and prevention of errors and defects;
4. Keep its Quality Management System active and efficient, continuously improving its effectiveness;
5. Define, pursue and review appropriate quality objectives;
6. Analyze risks and opportunities in order to take appropriate improvement actions;
7. Promote and verify the training, training and optimal use of the company's human and technological resources;
8. Promote collaboration and spread awareness that every activity and every action influences the satisfaction of the end customer;

For this reason, the General Management of the company, through courses and meetings, ensures that the above is at all levels of the company understood, implemented and above all supported every day.

The General Management, for its part, undertakes to periodically review its Quality Policy to ensure its continued suitability.

The **General Management**

Caselle Landi, 13 september 2022